

**T**he Center for Mediation and Collaboration Rhode Island provides the state with a safe, accessible, and confidential environment where individuals and organizations can engage in constructive dialogue, effective conflict management, and positive dispute resolution. To this end, we seek to foster better listening, communication, and collaboration skills in our communities that will result in improved personal and professional relationships.

## CMCRI is...

### Affordable

Collaborative agreements usually cost less - in terms of money, time, and emotional drain - than litigation. It also saves the toll paid by everyone involved should the conflict continue unresolved.

### Confidential

You are able to keep your private matters private because mediators hold all discussions and agreements in confidence, and cannot be compelled to testify should the matter go before a judge.

### Self-determined

You determine and craft the solution that works best for you, rather than having a judge or "expert" decide for you.

### Satisfying & Durable

Having actively resolved the conflict themselves, parties usually feel highly satisfied about the process and the agreement. Personal pride and the likelihood of compliance are generally elevated through mediation.



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## DIRECTIONS

### From Points North

Take I-95 South to Exit 21 (Atwells Avenue). Stay straight to continue on Service Road No. 7 (parallel to the highway). After lights for Broadway and Westminster streets, turn right onto Broad Street.

### From Points South and from I-195

Exit at Point Street (I-95 Exit 20; I-195 Exit 1A). Continue straight on E. Franklin Street (parallel to I-95) and take the second left at Broad Street.

### On Broad Street

After passing the McDonald's on the right, turn left at the light to continue on Broad Street. CMCRI is located in the commercial complex, 500 Broad St., on the left.



CENTER FOR MEDIATION & COLLABORATION RHODE ISLAND

## COLLABORATION & MEDIATION

CMCRI is available to work in many situations to help manage and resolve conflict. Contact us to see if we can assist you.

### CMCRI works with:

- Communities
- Neighbors and neighborhoods, in housing disputes, noise complaints, lifestyle differences, and where there is racial, ethnic and gender discrimination
- The District Court for both small claims and landlord/tenant cases
- Family relations, for example, parent and child issues
- Organizations that have internal conflicts, from non-profit boards and executive directors to condominium associations
- Schools and universities

**CMCRI** *continuously strives to maintain and improve a high quality of mediation and training services. We work to increase peaceful resolution of conflict and decrease violence throughout the state. We raise public awareness of the many values of mediation and encourage its use to address a broad variety of public and private disputes in a confidential, safe, and empowering process.*

## TRAINING & CONSULTATION

We offer many educational options, including:

### Mediation Training

This course provides beginning skills and experience for beginning mediators or for people who want in-depth experience around conflict resolution skills and process. The classes are highly interactive and include lecture, group discussion, exercises, and roleplays. Skills include active listening, identifying interests and issues, developing options, and bringing people to agreement. Topics addressed include ethics and standards of practice, cross-cultural issues in mediation, the spectrum of mediation processes, and conflict theory. A certificate is issued to all participants who successfully complete the class, which qualifies under the training provision of both the Rhode Island and Massachusetts statutes for mediators.

### Conflict Resolution Training in Schools

CMCRI provides peer conflict resolution training that is developmentally appropriate for elementary, middle, and high school students. Students leave the training understanding the concepts and having the beginning skills needed to manage conflict. CMCRI works with schools to set up these programs.

### Practitioner Continuing Education Seminars

Seminars include both skill building and opportunities to add additional expertise in subject matter areas. Seminars are offered throughout the year, and topics have included facilitation, USDA mediation, and stipulation writing, to name a few.

### Custom Conflict Resolution Skills Workshops

These workshops are designed to be shorter in duration and focus on a specific conflict resolution skill. These include facilitating, listening, and having difficult conversations. CMCRI can tailor these workshops for your particular organization and teach them at your location.

## RI AGRICULTURAL MEDIATION PROGRAM

CMCRI is certified by the US Department of Agriculture to operate and administer the Agricultural Mediation Program for the state of Rhode Island. Services are provided through qualified and experienced mediators with backgrounds and training in agricultural issues.

When a USDA agency issues an “adverse determination,” it also offers the option of mediation, and some parties must participate in mediation where requested. Borrowers or their creditors may also request mediation for agricultural credit issues where a borrower is delinquent or at risk of becoming so. Mediation may also be requested where the issue affects agriculture in the state of Rhode Island.

Mediation is available at little or no cost to citizens of the Rhode Island farming community. Mediation services for agricultural loans, credit, farm program compliance and other agricultural-related issues are partially funded through a USDA grant to CMCRI.

## INTERNSHIPS

CMCRI provides internship opportunities to high school, college, law school, graduate school and adult vocational students. Our need for and ability to supervise interns varies throughout the year. If you are interested in discussing the possibility of an internship, please contact us.

## CMCRI MEDIATORS

CMCRI mediators have thorough training in mediation and conflict resolution skills. They work to provide a safe, accessible and confidential environment where people and organizations can engage in constructive dialogue, effectively manage conflicts and resolve disputes. CMCRI ensures that all mediators are supervised in an appropriate manner.

If you are interested in mediating with us, you must either take one of our Mediation Trainings or have an equivalent training from another organization. Contact us to set up a meeting to discuss the possibilities. We offer opportunities both paid and volunteer.

for more information, visit  
**CMCRI.ORG**