

# WHO WE ARE

As Rhode Island's only community mediation center, the Center for Mediation & Collaboration Rhode Island (CMCRI) provides a safe, affordable and confidential environment where organizations and people can engage in constructive dialogue, effectively manage conflicts and settle disputes, and develop better listening, communication and collaboration skills in order to improve both their professional and personal relationships.

In providing these core services, CMCRI embraces the following values:

- **Promoting diversity and inclusiveness** leads to more positive and enduring outcomes;
- **Self-determination** is a fundamental human right and empowering individuals to craft their own solutions to challenges they face is an essential element of effective conflict management, change management, and decision-making;
- **Building capacity in the community** so that people can prevent and resolve conflict in their own lives, which is essential for preventing violence and for implementing positive and effective change; and
- **Participation** in our own disputes, in decisions that affect our lives, in our local and national civic infrastructure, is part of our birthright as Americans, as participants in the democratic process, and as human beings.

FOR MORE INFORMATION



CENTER FOR MEDIATION & COLLABORATION  
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*The Center for Mediation & Collaboration Rhode Island (CMCRI), formerly known as the Community Mediation Center of Rhode Island, is a Providence-based nonprofit organization. First established in 1996, CMCRI is Rhode Island's only such center and one of 400 community mediation centers around the country that belong to the National Association for Community Mediation.*

## SCHOOL-BASED PROGRAMS & WORKSHOPS



for more information, please visit  
**CMCRI.org**

## Workshops & Training

At CMCRI, we offer a variety of trainings and workshops in conflict management, mediation, communication skills, and the facilitation of public dialogue and work groups. We help participants develop interpersonal communication and problem solving skills.

We are the best (and only!) community mediation center in the state. Our sessions are highly interactive, engaging and practical, and provide you with pragmatic tools you can use immediately. The sessions are led by experienced trainers, who remain neutral in every dispute, and are customized to meet your specific needs.

### Offerings include:

- Peer Mediation for Students and School Administrators
- Working Effectively with Groups
- Basic Mediation Skills
- Conflict Resolution Skills



## Anticipated Outcomes

Student conflict resolution can work to reduce the number of referrals for bullying and peer difficulties; with reduced conflict, the school will offer a safer and more welcoming environment in which students will be better prepared to learn and develop, both academically and socially.

We want to empower trained students to learn, adopt, and spread the positive messages of conflict resolution and mediation so that conflicts and tensions can be reduced. With such improvements, students will be educated in an environment more, rather than less, conducive to learning, and students will be able to apply these new skills to conflicts within and outside of the school environment.

## About CMCRI

One of CMCRI's primary target areas is working with middle and high school students in some of our state's most challenged communities.



CMCRI provides mediation and dispute resolution services to community residents and organizations, regardless of their ability to pay. Our staff and trained volunteer mediators intervene in disputes, both in the community and in District Courts, provide trainings and workshops regarding a variety of topics surrounding conflict resolution and interpersonal communication, and assist with conflicts involving families, workplaces, landlords/tenants, and small claims court proceedings.

We provide a safe forum where parties in conflict can meet face-to-face to discuss their differences; our trained mediators – who remain neutral – facilitate cooperative and constructive avenues to respectful conflict resolution.

